

# ATAG

## Select Dealer Service Warranty Contract

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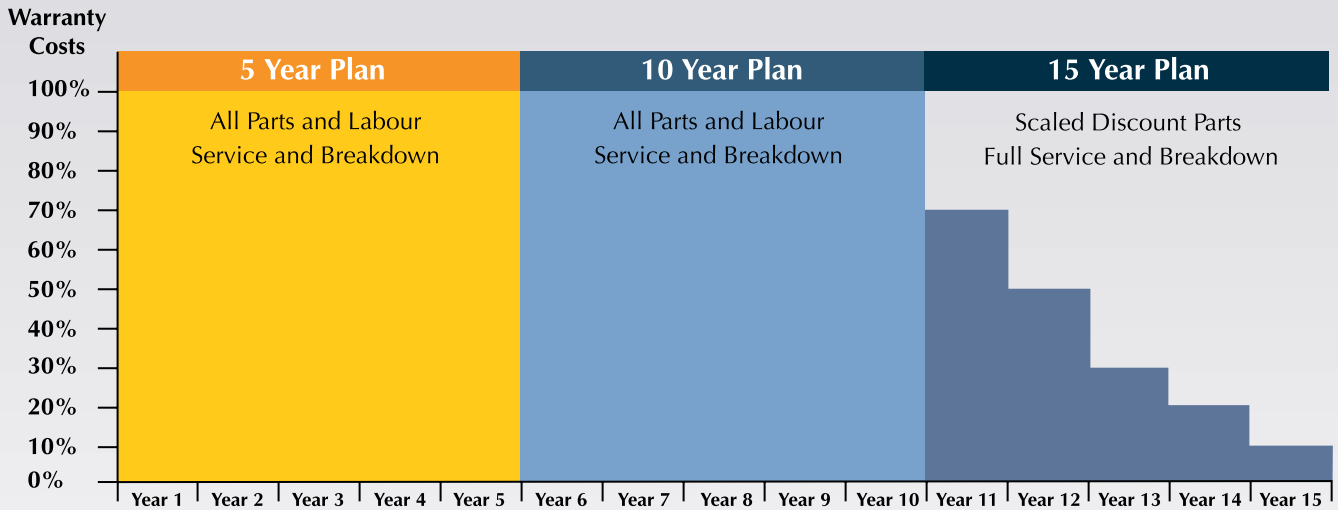


- A fully comprehensive Care for Life agreement
- Customer comfort
- 5, 10 and 15 year Service Warranty packages inclusive of service spares
- Annual Service based on 4000 hours run per annum within 50 mile radius of Dealer
- Breakdown call-out included
- Dealer technical forums
- Approved Dealer technical training
- On site Dealer support
- Guaranteed next day delivery of service spares
- Marketing support
- Maintain high efficiency and low emissions
- OEM support for the life of the boiler

www.atagheating.co.uk



## Lifetime Warranty Packages



- A flexible fully comprehensive agreement between the Select Dealer the End User and ATAG Heating UK Ltd.

The primary objective of the scheme is to ensure that only fully approved ATAG Dealers are undertaking annual service work, warranty work and emergency breakdown cover.

- The End User then has peace of mind knowing that a three sided partnership exists fully supported by ATAG UK and its parent ATAG BV in Holland.

In the unlikely event of a breakdown, the End User can expect 99% fix on first visit by the Select Dealer.

- **Benefits to all parties**

The Select Dealer knows he will have total backing from ATAG for technical training, on site support together with technical feed back forums and marketing support.

The End User has the knowledge that his partners will become guardians of their boiler for the lifetime of the agreement, together with the comfort of knowing that their boiler is operating to the maximum efficiency and producing the lowest emissions throughout its life.

ATAG takes comfort in the knowledge that the boiler is being serviced as per manufacturer's recommendations from initial Benchmark and Commissioning Certificates being registered.

- Next day delivery of Service Parts.

## Contract Flow Chart



**ATAG**  
Heating

